

QUARTER ENDING 6/30/04

AVERAGE AGE OF CASES CLOSED*

		Prior Yr			Prior			Prior	
	Quarter	Quarter	Percent	Year to	Year to	Percent	Biennial to	Biennial	Percent
	Ending	Ending	Change	Date	Date	Change	Date	to Date	Change
				FY04	FY03				
	6/30/04	6/30/03		7/1/03- 6/30/04	7/1/02- 6/30/03		7/1/02- 6/30/04	7/1/00- 6/30/02	
Board									
Audiology/Speech Pathology		447.7	-100%	304.9	347.3	-12%	326.1	185.4	76%
Counseling	276.7	145.6	90%	281.6	211.8	33%	235.4	187.9	25%
Dentistry	441.1	331.0	33%	377.4	298.7	26%	334.2	254.9	31%
Funeral Directing	337.4	375.5	-10%	340.7	340.8	0%	340.8	292.2	17%
Medicine	228.5	327.4	-30%	268.2	323.7	-17%	293.0	315.3	-7%
Nurse Aide	294.8	326.3	-10%	283.8	288.7	-2%	286.0	213.6	34%
Nursing	284.2	303.9	-6%	271.6	300.3	-10%	331.3	254.5	30%
Nursing Home Administrator	488.5	92.5	428%	384.6	294.3	31%	230.2	271.3	-15%
Optometry	249.5	472.5	-47%	261.3	358.6	-27%	182.1	267.4	-32%
Pharmacy	202.4	261.4	-23%	233.0	237.8	-2%	203.1	280.6	-28%
Physical Therapy	251.1	288.6	-13%	281.4	264.5	6%	285.1	232.1	23%
Psychology	132.2	161.3	-18%	166.7	169.8	-2%	284.3	164.9	72%
Social Work	255.5	145.9	75%	271.4	109.1	149%	301.0	195.7	54%
Veterinary Medicine	278.5	235.5	18%	278.7	229.4	21%	325.6	217.0	50%
Department	268.8	314.7	-15%	277.9	297.8	-7%	291.4	269.3	8%

*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. If the comparison between time periods shows a negative change then the average time to process a case has decreased.